

Downtown Improvement Board Regular Monthly Meeting

Tuesday November 2, 2021 7:30

AGENDA

- I. Call to Order
 - a. Comments from the Chairman
- II. Recurring Agenda
 - a. Meeting was properly noticed
 - b. *Approval of the proposed meeting agenda for November 2, 2021
 - c. *Approval of the minutes from the regular meeting of the DIB on September 28, 2021
 - d. *Approval of the September Financials
- III. On-Going Business
 - a. StreetPlus August Report
 - b. Marketing Report
 - c. Palafox Market
 - d. PPD Report- Decibel Meter for vehicle noise
- IV. New Business
 - a. Audit 2020/21
 - b. Bike Racks at Palafox Market Update
 - c. Cleaning Service RFP Update
 - d. *All I Want Campaign- \$5,000 budget
 - e. *Executive Director 4th QTR Bonus
- V. On-Hold
- VIII. Public Comment
- IX. Adjournment

Next meeting – November 23rd, 2021 (*) = approval item



Minutes of the Downtown Improvement Board

Regular Monthly Meeting Tuesday, September 28, 2021 3:00 p.m.

<u>Attendance</u>

Michael Carro, Chairman, Kevin Lehman, Jean Pierre N'Dione, Patti Sonnen, Claire Campbell, Walker Wilson, Executive Director, and Emily Kopas, Chief Operating Officer.

I. Call to Order

- a. Chairman Carro called the meeting to order at 3:00 p.m.
- b. Welcome new Board Member Claire Campbell

II. Recurring Agenda

- a. Mr. Wilson confirmed that the meeting was properly noticed.
- b. The proposed meeting agenda was motion, seconded, and unanimously approved.
- c. The minutes of the regular meeting of the DIB held on August 10, 2021 were motion seconded and unanimously approved.
- d. DIB August financials were motion, seconded, and unanimously approved.

III. On-Going Business

- a. Public Art Commission Update was presented by Holly Benson to inform the Board of the Art Walk and its impact on the Downtown Area. Rob Overton and Emily also contributed information and ideas on the matter. The Board was in support of the Art Walk.
- b. StreetPlus August Report
- c. Marketing Report
 - Caron from Ideaworks noted that the social media is getting a lot of good feedback especially in reference to the market.
- d. Palafox Market
 - Palafox Market is continuing to face issues with protestors on the corners.

IV. New Business

- a. Palafox Market Vendor Fees
 - Palafox Market Vendor Fees increase ranged from \$5 to \$15 dollars in order to fund new projects including the provision of an on-duty police



officer, water fountains, bathrooms, bike racks, signage, and etc. Vendors who attended the meeting shared their thoughts about fees and spoke of different items that could be improved including the market map.

- Motion to improve increase and seconded, board approved increase unanimously.
- b. Election of DIB Treasurer, and discussion of Finance Committee member.
 - Jean Pierre N'Dione was nominated and board elected him as the DIB Treasurer.
- c. Cyber Security Insurance
 - The Board unanimously agreed that the cyber security insurance costs were not necessary.
- d. Executive Director Annual Review
 - Executive Director had annual review and board approved a 5% raise on base salary.

V. On-Hold

- VIII. Public Comment
 - Palafox Market Vendors agreed that the rate increase was acceptable.
- IX. Adjournment
 - The meeting was adjourned at 4:32 p.m.

Next meeting – November 2nd, 2021 (*) = approval item



Finance Committee Meeting

October 19, 2021 4:30pm

AGENDA

In Attendance- Jean Pierre N'Dione, Malcolm Ballinger, John Hodgdon, and Walker Wilson

- 1) Call to Order-4:35
 - a) Meeting was properly noticed
 - b) Approval of October 19,2021 Agenda
 - Motion and 2nd; passed unanimously
- 2) New Business
 - a) September DIB financials
 - Motion and 2nd; passed unanimously
 - b) 2020-2021 Audit
 - Executive Director updated committee that Warren Averett had been contacted and was getting the audit process started.
- 3) On-Going Business
 - a) John Hodgdon questioned if we had gotten a second opinion about utilizing DIBs cash to invest instead of allowing it to sit idle.
- 4) Public Comment
- 5) Adjournment-4:51
- 6) On Hold

DOWNTOWN IMPROVEMENT BOARD Profit & Loss Budget Performance- For Mgmt Use Only

Accrual Basis

	Sep 21	Budget	\$ Over Budget	Oct '20 - Sep 21	YTD Budget	\$ Over Budget	Annual Budget
Ordinary Income/Expense							
Income							
1301 · Co-Op Participation 1302 · Compactor Construction Re-Paymt	6,347.30 2,088.00	4,800.84 500.00	1,546.46 1,588.00	55,435.07 17,535.00	57,610.00 6,000.00	-2,174.93 11,535.00	57,610.00 6,000.00
4000 · Misc Income	0.00	0.00	0.00	1,060.82	0.00	1,060.82	0.00
4010 · Ad Valorem Revenue	49,219.00	49,219.09	-0.09	597,998.35	590,629.00	7,369.35	590,629.00
4015 · CRA Interlocal Income	0.00	0.00	0.00	326,478.72	326,479.00	-0.28	326,479.00
4020 · Website Membership and Map Program Revenue	0.00	50.00	-50.00	720.00	600.00	120.00	600.00
4030 · Palafox Market Vendor Payments	9,645.00	6,725.00	2,920.00	87,584.99	80,700.00	6,884.99	80,700.00
Total Program Revenue	9,645.00	6,725.00	2,920.00	87,584.99	80,700.00	6,884.99	80,700.00
4040 · DPMD Cleaning Reimbursement	5,275.38	6,641.34	-1,365.96	59,287.31	79,696.00	-20,408.69	79,696.00
4085 · LTU - Sidewalk Pressure Washing	6,475.00	541.66	5,933.34	6,475.00	6,500.00	-25.00	6,500.00
4900 · Sales Tax Collected	-630.98	0.00	-630.98	-5,728.56	0.00	-5,728.56	0.00
Total Income	78,418.70	68,477.93	9,940.77	1,146,846.70	1,148,214.00	-1,367.30	1,148,214.00
Gross Profit	78,418.70	68,477.93	9,940.77	1,146,846.70	1,148,214.00	-1,367.30	1,148,214.00
Expense 3001 · Compactor - Waste Services	6,820.48	4,441.59	2,378.89	53,024.96	53,299.00	-274.04	53,299.00
3001 · Compactor - waste Services 3002 · City Compactor Build Repayment	6,820.48 0.00	4,441.59 500.00	2,378.89 -500.00	53,024.96	53,299.00 6.000.00	-274.04 0.00	53,299.00
3004 · Compactor - Security Fees	87.84	291.66	-203.82	2,395.67	3,500.00	-1,104.33	3,500.00
3005 · Compactor - Repair	0.00	07.50	10.00	1,012.00	244.00	470.07	044.00
3007 · Compactor - Electric 5227 · PPD Security	51.57 0.00	67.59 5.000.00	-16.02 -5.000.00	631.33 45,000.00	811.00 60.000.00	-179.67 -15.000.00	811.00 60.000.00
5005 · Workers Comp Insurance	0.00	166.66	-166.66	0.00	2,000.00	-2,000.00	2,000.00
5000 · CRA Interlocal Payment	0.00	0.00	0.00	426,478.72	426,479.00	-0.28	426,479.00
5001 · Salaries, Benefits & Taxes 5003.5 · 403(b) Employer Contribution	485.49	0.00	485.49	6,849.83	0.00	6,849.83	0.00
5001 · Salaries, Benefits & Taxes - Other	9,116.59	8,519.75	596.84	104,655.58	102,237.00	2,418.58	102,237.00
Total 5001 · Salaries, Benefits & Taxes	9,602.08	8,519.75	1,082.33	111,505.41	102,237.00	9,268.41	102,237.00
5006 · Board Meetings	0.00	541.66	-541.66	521.00	6,500.00	-5,979.00	6,500.00
5007 · Annual Meeting	0.00	83.34	-83.34	0.00	1,000.00	-1,000.00	1,000.00
5009 · Bank Charges 5004 · Insurance Expense-Other	0.00 834.17	41.66 1,404.16	-41.66 -569.99	443.90 9,890.04	500.00 16,850.00	-56.10 -6,959.96	500.00 16,850.00
5011 · Interest Expense	0.00	29.16	-29.16	0.00	350.00	-350.00	350.00
5012 · Office Rent	0.00	1,238.41	-1,238.41	14,852.64	14,861.00	-8.36	14,861.00
5013 · Office Supplies	72.93	125.00	-52.07	727.28	1,500.00	-772.72	1,500.00
5014 · Office Equipment/Software 5015 · Postage	50.60 0.00	449.50 16.66	-398.90 -16.66	3,976.13 353.36	5,394.00 200.00	-1,417.87 153.36	5,394.00 200.00
5016 · Telecommunications	450.02	871.00	-420.98	7,172.47	10,452.00	-3,279.53	10,452.00
5017 · Website Support	243.75	416.66	-172.91	3,452.25	5,000.00	-1,547.75	5,000.00
5018 · Website Hosting 5018 · Website Hosting - Other	19.17	333.34	-314.17	767.73	4,000.00	-3,232.27	4,000.00
Total 5018 · Website Hosting	19.17	333.34	-314.17 -314.17		4,000.00	-3,232.27	4,000.00
•	169.68	208.34	-38.66	2.939.46	2,500.00	-5,232.27 439.46	2,500.00
5019 · Computer Support/Email Leasing 5020 · Dues, Subscriptions, Publicatio	9.99	208.34	-198.35	1,722.90	2,500.00	-777.10	2,500.00
5021 · Travel Entertainment & Educ.	0.00	99.16	-99.16	292.00	1,190.00	-898.00	1,190.00
5022 · Repair & Maintenance	1,141.28			1,151.28	0.00	1,151.28	0.00
5023 · Marketing Consultants 5023 · Marketing Consultants - Other	2,507.95	3,500.00	-992.05	48,821.45	42,000.00	6,821.45	42,000.00
Total 5023 · Marketing Consultants	2,507.95	3,500.00	-992.05	48,821.45	42,000.00	6,821.45	42,000.00
5024 · Bookkeeping	620.00	1,041.66	-421.66	9,965.00	12,500.00	-2,535.00	12,500.00
5025 · Audit 5026 · Legal Counsel	0.00	0.00	0.00	8,850.00	18,000.00	-9,150.00	18,000.00
5026 · Legal Counsel - Other	0.00	708.34	-708.34	5,205.60	8,500.00	-3,294.40	8,500.00
Total 5026 · Legal Counsel	0.00	708.34	-708.34	5,205.60	8,500.00	-3,294.40	8,500.00
5027 · Economic Development	0.00	2,083.34	-2,083.34	6,520.13	25,000.00	-18,479.87	25,000.00
5029 · Donation to Friends of Downtown	0.00	0.00	0.00	75,000.00	75,000.00	0.00	75,000.00
5080 · Florida Unemployment	0.00			3,551.93			
6000 · Palafox Market 6001 · Palafox Market Project Mgmt	2,596.17	3,333.34	-737.17	28,904.17	40,000.00	-11,095.83	40,000.00

DOWNTOWN IMPROVEMENT BOARD Profit & Loss Budget Performance- For Mgmt Use Only

Accrual Basis September 2021

	Sep 21	Budget	\$ Over Budget	Oct '20 - Sep 21	YTD Budget	\$ Over Budget	Annual Budget
6003 · Permits / Street Closure	0.00	100.00	-100.00	0.00	1,200.00	-1,200.00	1,200.00
6004 · Portable Toilet Rental	0.00	1,645.84	-1,645.84	14,220.00	19,750.00	-5,530.00	19,750.00
6006 · Farm Visit- Mileage Reimburseme	0.00	20.84	-20.84	0.00	250.00	-250.00	250.00
6007 · Marketing	1,987.55	500.00	1,487.55	13,736.74	6,000.00	7,736.74	6,000.00
6008 · PMkt Credit Card Fees	0.00	41.66	-41.66	0.00	500.00	-500.00	500.00
6010 · Sales Tax Interest	0.00	416.66	-416.66	0.00	5,000.00	-5,000.00	5,000.00
6011 · Market App Program Fee	0.00	166.66	-166.66	1,033.43	2,000.00	-966.57	2,000.00
6012 · Market Security	528.00	500.00	28.00	4,875.45	6,000.00	-1,124.55	6,000.00
6013 · Palafox Market Event	0.00			211.71			
6000 · Palafox Market - Other	0.00	0.00	0.00	1,188.00	0.00	1,188.00	0.00
Total 6000 · Palafox Market	5,111.72	6,725.00	-1,613.28	64,169.50	80,700.00	-16,530.50	80,700.00
7000 · Ambassador Program 7001 · Ambassador Program Labor	10,321.64	13,282.59	-2,960.95	128,896.00	159,391.00	-30,495.00	159,391.00
Total 7000 · Ambassador Program	10,321.64	13,282.59	-2,960.95	128,896.00	159,391.00	-30,495.00	159,391.00
5041 · Pressure Washing	6,475.00			6,475.00	0.00	6,475.00	0.00
Total Expense	44,589.87	52,394.57	-7,804.70	1,051,765.14	1,148,214.00	-96,448.86	1,148,214.00
Net Ordinary Income	33,828.83	16,083.36	17,745.47	95,081.56	0.00	95,081.56	0.00
Other Income/Expense Other Income	40.40	0.00	40.40	407.00	0.00	407.00	0.00
4980 · Sales Tax Collection Allowance	16.10	0.00	16.10	127.90	0.00	127.90	0.00
Total Other Income	16.10	0.00	16.10	127.90	0.00	127.90	0.00
Net Other Income	16.10	0.00	16.10	127.90	0.00	127.90	0.00
Net Income	33,844.93	16,083.36	17,761.57	95,209.46	0.00	95,209.46	0.00

DOWNTOWN IMPROVEMENT BOARD Balance Sheet - For Management Use Only As of September 30, 2021

	Sep 30, 21
ASSETS	
Current Assets	
Checking/Savings 101 · Cash - Coastal- 0237 Operating	
101.1 BP Funds for Beautification	68,146.07
101.2 LEAP Funds for Sign Maintenance	5,000.00
101 · Cash - Coastal- 0237 Operating - Other	269,135.79
Total 101 · Cash - Coastal- 0237 Operating	342,281.86
Total Checking/Savings	342,281.86
Other Current Assets	
140.9 · Due from Downtown Pens Alliance	1,261.25
140.5 · Due from Friends of Downtown	1,091.30
162 · City of P-Clean Up Deposit/Perm	1,000.00
164 · Prepaid Insurance	8,213.96
Total Other Current Assets	11,566.51
Total Current Assets	353,848.37
Fixed Assets	
Puppy Pit Stop Project	72,745.00
240 · Equipment	168,473.57
260 · Furniture & Fixtures	5,288.22
275 · Website Capitalized	10,850.00
300 Less Accumulated Depreciation	-118,225.58
Total Fixed Assets	139,131.21
TOTAL ASSETS	492,979.58
LIABILITIES & EQUITY	
Liabilities	
Current Liabilities	
Accounts Payable	
450 · Accounts Payable	494.00
·	
Total Accounts Payable	494.00
Other Current Liabilities	200.00
481 · Sales Tax Payable	630.98
453 · 403(b) Employer Contribution	485.49
471 · Payroll Liabilities	1,564.62
4849 · Deferred Revenue Sign Maint	5,000.00
Total Other Current Liabilities	7,681.09
Total Current Liabilities	8,175.09
Total Liabilities	8,175.09
Equity	440 044 50
32000 · Unrestricted Net Assets 587 · Fund Balance	410,241.59
	20.019.00
302-001 · Audit Reclass 587 · Fund Balance - Other	39,018.00 -115,563.00
	<u> </u>
Total 587 · Fund Balance	-76,545.00
589 · Add'l Paid in Capital Net Income	55,898.44 95,209.46
Total Equity	484,804.49
TOTAL LIABILITIES & EQUITY	492,979.58

DOWNTOWN IMPROVEMENT BOARD Profit & Loss Budget Performance- For Mgmt Use Only

Accrual Basis

	Sep 21	Budget	\$ Over Budget	Oct '20 - Sep 21	YTD Budget	\$ Over Budget	Annual Budget
Ordinary Income/Expense Income Program Revenue 4030 · Palafox Market Vendor Payments	9,645.00	6,725.00	2,920.00	87,584.99	80,700.00	6,884.99	80,700.00
Total Program Revenue	9,645.00	6,725.00	2,920.00	87,584.99	80,700.00	6,884.99	80,700.00
Total Income	9,645.00	6,725.00	2,920.00	87,584.99	80,700.00	6,884.99	80,700.00
Gross Profit	9,645.00	6,725.00	2,920.00	87,584.99	80,700.00	6,884.99	80,700.00
Expense 6000 · Palafox Market 6001 · Palafox Market Project Mgmt 6003 · Permits / Street Closure 6004 · Portable Toilet Rental 6006 · Farm Visit- Mileage Reimburseme 6007 · Marketing 6008 · PMkt Credit Card Fees 6010 · Sales Tax Interest 6011 · Market App Program Fee 6012 · Market Security 6013 · Palafox Market Event	2,596.17 0.00 0.00 0.00 1,987.55 0.00 0.00 0.00 528.00 0.00	3,333.34 100.00 1,645.84 20.84 500.00 41.66 416.66 166.66 500.00	-737.17 -100.00 -1,645.84 -20.84 1,487.55 -41.66 -416.66 -166.66 28.00	28,904.17 0.00 14,220.00 0.00 13,736.74 0.00 0.00 1,033.43 4,875.45 211.71	40,000.00 1,200.00 19,750.00 250.00 6,000.00 500.00 5,000.00 2,000.00 6,000.00	-11,095.83 -1,200.00 -5,530.00 -250.00 7,736.74 -500.00 -5,000.00 -966.57 -1,124.55	40,000.00 1,200.00 19,750.00 250.00 6,000.00 500.00 5,000.00 2,000.00 6,000.00
Total 6000 · Palafox Market	5,111.72	6,725.00	-1,613.28	62,981.50	80,700.00	-17,718.50	80,700.00
Total Expense	5,111.72	6,725.00	-1,613.28	62,981.50	80,700.00	-17,718.50	80,700.00
Net Ordinary Income	4,533.28	0.00	4,533.28	24,603.49	0.00	24,603.49	0.00
Net Income	4,533.28	0.00	4,533.28	24,603.49	0.00	24,603.49	0.00

DOWNTOWN IMPROVEMENT BOARD Custom Transaction Detail Report

Туре	Date	Memo		Split	Оортопьс	Amount				
Program Rev	enue								As	of Mar 2021
4030 - Pal	lafox Market	Vendor Payment	s					Monthly	Cur	nmulative
Deposit	09/15/2021	Application Fees	101 · Cash - C	oastal- 0237	Operating	245.00	App Fees	385	\$	5,567.50
Deposit	09/30/2021	Application Fees	101 · Cash - C	oastal- 0237	Operating	140.00	Late Fees	70	\$	155.00
Deposit	09/08/2021	August 2021	101 · Cash - C	oastal- 0237	Operating	100.00	Dec-20	0	\$	286.00
Deposit	09/08/2021	August 2021	101 · Cash - C	oastal- 0237	Operating	304.00	Jan-21	0	\$	843.00
Deposit	09/15/2021	August 2021	101 · Cash - C	oastal- 0237	Operating	247.20	Feb-21	0	\$	1,516.40
Deposit	09/30/2021	August 2021	101 · Cash - C	oastal- 0237	Operating	16.67	Mar-21	0	\$	4,460.00
Deposit	09/30/2021	August 2021	101 · Cash - C	oastal- 0237	Operating	201.15	Apr-21	0	\$	3,989.40
Deposit	09/15/2021	December 2021	101 · Cash - C	oastal- 0237	Operating	67.20	May-21	0	\$	5,602.20
Deposit	09/30/2021	December 2021	101 · Cash - C	oastal- 0237	Operating	201.15	Jun-21	57.15	\$	6,941.93
Deposit	09/30/2021	December 2021	101 · Cash - C	oastal- 0237	Operating	90.00	Jul-21	277.95	\$	9,892.97
Deposit	09/15/2021	January 2022	101 · Cash - C	oastal- 0237	Operating	67.20	Aug-21	869.02	\$	8,740.19
Deposit	09/30/2021	January 2022	101 · Cash - C	oastal- 0237	Operating	54.00	Sep-21	4572.52	\$	7,387.13
Deposit	09/08/2021	July 2021	101 · Cash - C	oastal- 0237	Operating	60.00	Oct-21	2255.4	\$	3,878.53
Deposit	09/15/2021	July 2021	101 · Cash - C	oastal- 0237	Operating	96.80	Nov-21	678.41	\$	1,398.83
Deposit	09/30/2021	July 2021	101 · Cash - C	oastal- 0237	Operating	121.15	Dec-21	358.35	\$	794.98
Deposit	09/30/2021	June 2021	101 · Cash - C	oastal- 0237	Operating	57.15	Jan-22	121.2	\$	417.15
Deposit	09/08/2021	Late Fees	101 · Cash - C	oastal- 0237	Operating	5.00	Feb-22	0	\$	129.24
Deposit	09/15/2021	Late Fees	101 · Cash - C	oastal- 0237	Operating	60.00		9645	\$	62,000.45
Deposit	09/30/2021	Late Fees	101 · Cash - C	oastal- 0237	Operating	5.00				
Deposit	09/08/2021	November 2021	101 · Cash - C	oastal- 0237	Operating	72.76				
Deposit	09/15/2021	November 2021	101 · Cash - C	oastal- 0237	Operating	121.20				
Deposit	09/30/2021	November 2021	101 · Cash - C	oastal- 0237	Operating	330.00				
Deposit	09/30/2021	November 2021	101 · Cash - C	oastal- 0237	Operating	33.30				
Deposit	09/30/2021	November 2021	101 · Cash - C	oastal- 0237	Operating	121.15				
Deposit	09/08/2021	October 2021	101 · Cash - C	oastal- 0237	Operating	144.95				
Deposit	09/15/2021	October 2021	101 · Cash - C	oastal- 0237	Operating	564.00				
Deposit	09/30/2021	October 2021	101 · Cash - C	oastal- 0237	Operating	6.00				
Deposit	09/30/2021	October 2021	101 · Cash - C	oastal- 0237	Operating	163.35				
Deposit	09/30/2021	October 2021	101 · Cash - C	oastal- 0237	Operating	377.10				
Deposit	09/30/2021	October 2021	101 · Cash - C	oastal- 0237	Operating	1,000.00				
Deposit	09/08/2021	September 2021	101 · Cash - C	oastal- 0237	Operating	80.00				

11:05 AM 10/08/21 Accrual Basis

Total

DOWNTOWN IMPROVEMENT BOARD Custom Transaction Detail Report

Type	Date	Memo	Split	Amount
Deposit	09/08/2021	September 2021	101 · Cash - Coastal- 0237 Operating	813.29
Deposit	09/15/2021	September 2021	101 · Cash - Coastal- 0237 Operating	1,851.40
Deposit	09/30/2021	September 2021	101 · Cash - Coastal- 0237 Operating	820.00
Deposit	09/30/2021	September 2021	101 · Cash - Coastal- 0237 Operating	606.68
Deposit	09/30/2021	September 2021	101 · Cash - Coastal- 0237 Operating	401.15
				9,645.00

DIB - Aug					
<u>Code</u>	<u>Description</u>	<u>DIB Notes</u>			
Income	Overview	\$9,900 Over Budget (Pressure Washing Reimbursement City)			
1301	Co-Op Participation	\$1,500 Over Budget			
4030	Palafox Market	\$2,900 Over Budget			
4040	DPMD Reimbursement	\$1,300 Under Budget			
Expense					
Expense	Overview	\$17k Over Budget (Compactor,Pressure Washing)			
5001	Salaries, Benefits & Taxes	\$1,000 Over Budget			
5023	Marketing	\$1,000 Under Budget			
5027	Economic Development	\$2,000 Under Budget			
6000	Palafox Market	\$1,600 Under Budget			
7000	Ambassador Program	\$2,900 Under budget			

Treasurer's Report - DIB

MEMORANDUM

To: DIB Board

From: Walker Wilson, Executive Director

Subject: Treasurer's Report

Date: September

Total Income DIB **September**: \$78,418.70 Total Expense DIB **September**: \$44,589.87

Notes:

Street Report



CLEANING AND HOSPITALITY AMBASSADOR SERVICES I SEPTEMBER 2021

The following data and information is provided to the Pensacola Downtown Improvement Board for tracking purposes. The information contained in this report is for activities reported in September 2021. The data and information are obtained from Ambassadors conducting patrols and entered in Statview.



Street

PENSACOLA DOWNTOWN IMPROVEMENT BOARD

CLEAN, SAFE AND FRIENDLY REPORT | AUGUST 2021



Lori Hughes is the Ambassador of the month.



Sally is a 25-year-old Macaw and she is enjoying the atmosphere at the Dog House Deli on Palafox Place.



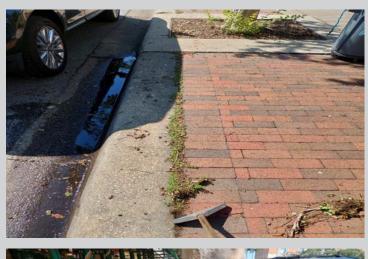


Success, The Sea food Festival thrives after Covid 19 shut down



CLEAN, SAFE AND FRIENDLY REPORT | SEPTEMBER 2021

September after the storms – Weed Abatement













PENSACOLA DOWNTOWN IMPROVEMENT BOARD

Street Report

CLEAN, SAFE AND FRIENDLY REPORT | SEPTEMBER 2021













PENSACOLA DOWNTOWN IMPROVEMENT BOARD

Street **Report**

CLEAN, SAFE AND FRIENDLY REPORT | SEPTEMBER 2021









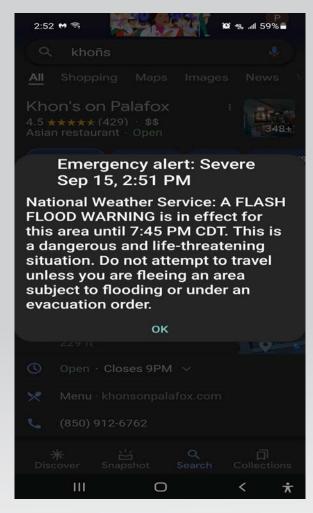
Street Report

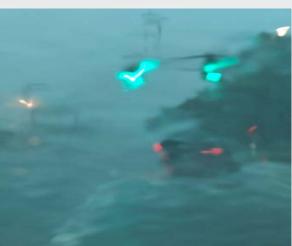
PENSACOLA DOWNTOWN IMPROVEMENT BOARD

CLEAN, SAFE AND FRIENDLY REPORT | SEPTEMBER 2021

The Jefferson St. Garage on September 15th experienced multiple drains over flowing from the flash flooding waters accumulating so quickly. On the 2nd floor level, the water and pavement covering clogged the expansion drain causing patrons to be in water levels ankle high or more to get out of their parked vehicles.

In an attempt to relieve the fast-rising water, I removed the grates on either end of the expansion drain to expose the filter drain leading into the drainage pipes. I was able to remove enough debris that was causing the backup which allowed the water to recede and flow without obstruction.





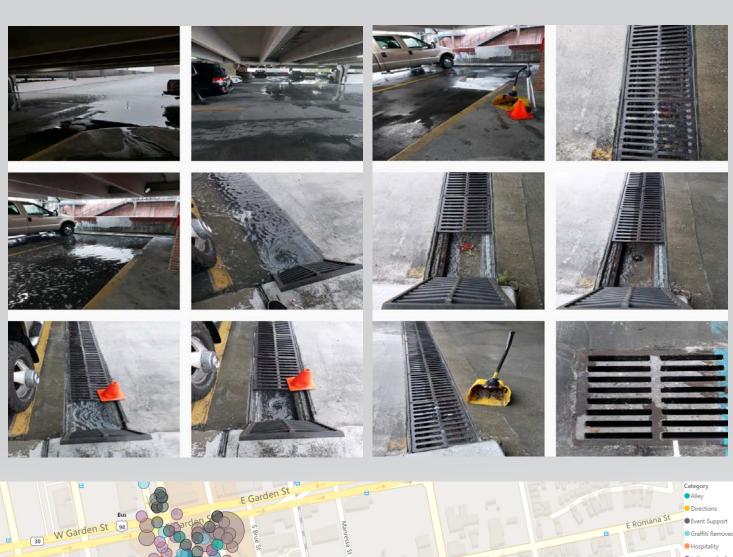


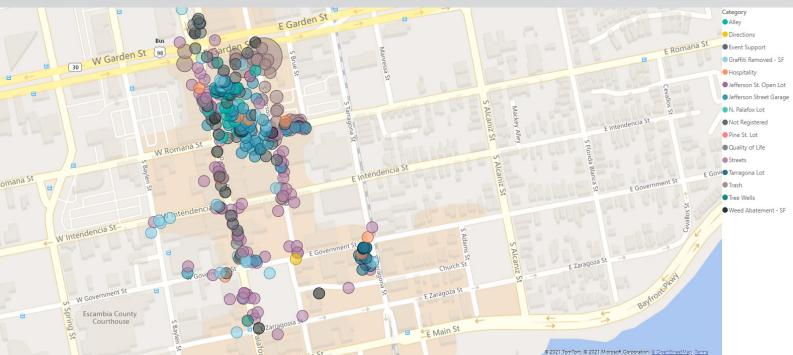


Street **Report**

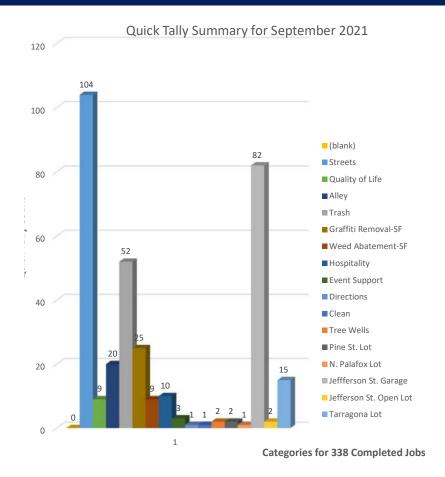
PENSACOLA DOWNTOWN IMPROVEMENT BOARD

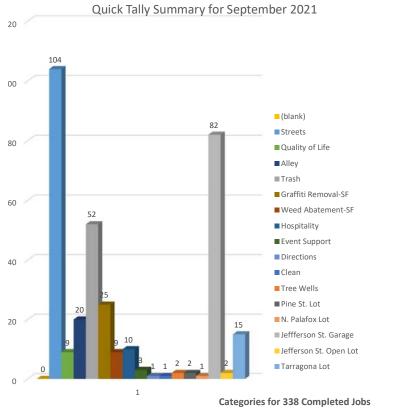
CLEAN, SAFE AND FRIENDLY REPORT | SEPTEMBER 2021



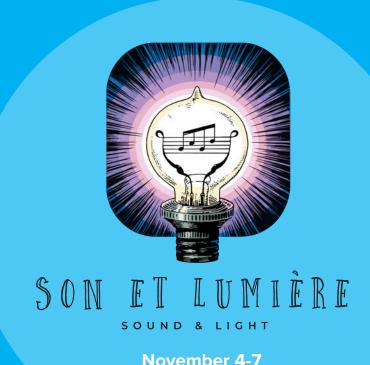


CLEAN, SAFE AND FRIENDLY REPORT | SEPTEMBER 2021





DIB Q3 2021 Marketing Powered By ideaworks



November 4-7 7:00-9:30PM **Artel Gallery**

Q3 Downtown Pensacola Marketing

The Q3 marketing strategy included social media, email marketing, PR and media outreach, the Downtown Pensacola website, and grants/events.



In addition to the list below, the agency also monitored and reported PR coverage, e-marketing, social media and website statistics; prepared monthly board reports; and conducted multiple internal marketing meetings.

Q3 Agency Project Highlights



JULY

- WRNE interview speaking points
- · Annual report production
- First City Lights Festival annual report
- Utility box wraps
- Leisure Learning promotion/copy
- Repast event planning
- Palafox Market PR
- Facebook daily content/response
- · Instagram content/account mgmt.
- "Before I Die" stencils
- Palafox Market sidewalk markers
- Fourth of July market promotion
- Best of the Coast promotion
- Winterfest Christmas in July at Palafox Market coordination
- TripAdvisor and Google accounts management
- Q2 analytics and marketing report



AUGUST

- Friends of Downtown annual report
- · Downtown historical research
- FCLF planning
- Repast planning
- · VSP mini grants planning
- Sidewalk marker designs
- Palafox Market trademark
- Palafox Market rack card production
- Facebook daily content/response
- Instagram content/account mgmt.
- · Downtown events promotion
- TripAdvisor account updates
- Google review responses
- August news release
- Quarterly board report / data compilation
- Palafox Market website technical support



SEPTEMBER

- Facebook daily content/response
- · Instagram content/account mgmt.
- Website About page updates
- New board member news release
- · Finance committee news release
- Board and staff nameplates
- · Committee application form updates
- Google reviews and TripAdvisor account updates
- INNews "Best of the Coast" ad
- Halloween Market logo
- Foo Foo at Palafox Market coordination
- Halloween Market PR + promotion
- Scavenger hunt planning
- Palafox Market website triage and site rebuild
- · Monthly analytics and reporting

www.downtownpensacola.com

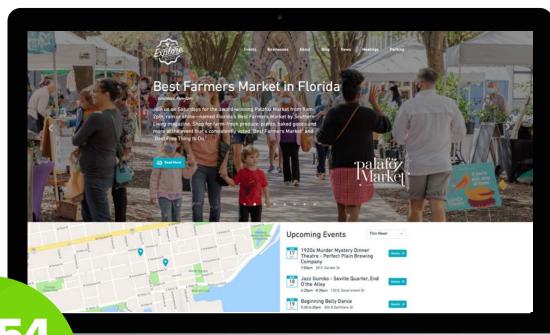
downtownpensacola.com Q3 content updates

CONTENT ADDED

- Claire Campbell Joins DIB Board
- DIB Seeks Finance Committee Member
- Local Farmers, Artists Gearing up for Special Edition "Halloween Market" Oct. 30
- Son et Lumiére Lights Up Downtown
- 44 downtown events created and promoted

PROGRAMMING UPDATES

- About Page Reorganization
- Board Member and Staff Updates
- Committee Form Updated



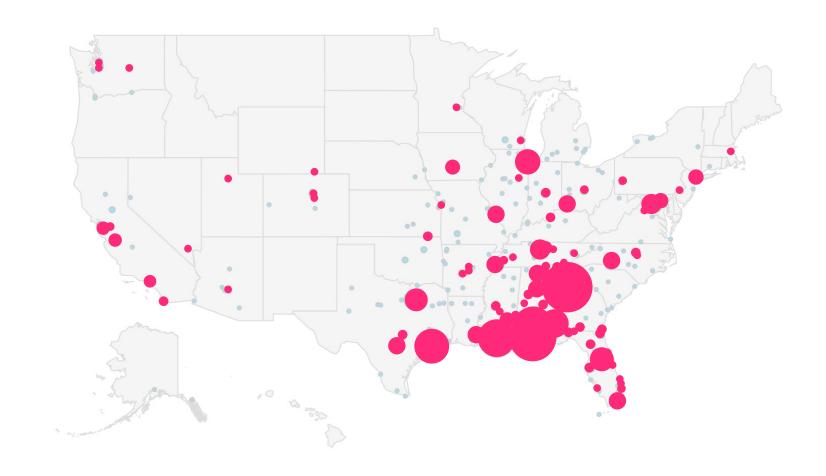
11,154

Total unique website visitors in Q3



Q3 Web Visitors

- **1. Florida** 46.2%
- **2. Georgia** 11.5%
- 3. Alabama 10.2%
- **4. Louisiana** 6.7%
- **5. Texas** 5.9%
- **6. Virginia** 1.8%
- **7. Tennessee** 1.6%
- **8.** Mississippi 1.5%
- 9. North Carolina 1.5%
- **10.** Oklahoma 1.3%



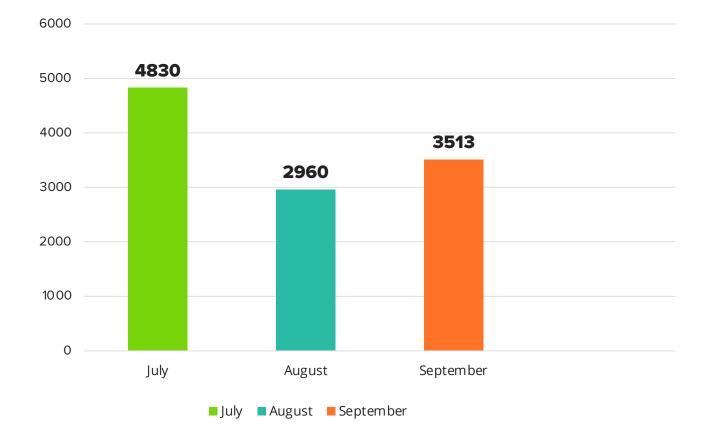
Most Visited Website Pages in Q3



Q3 Website Visitors By Month

downtownpensacola.com

Website traffic continued to increase over Q2, which can likely be attributed to post-Covid return of events.



palafoxmarket.com

News Posts

Home page content



Site Recovery

 Site taken down by GoDaddy (Old Birdwell website built on older platform that is no longer supported)

Site Maintenance and New Hosting Platform

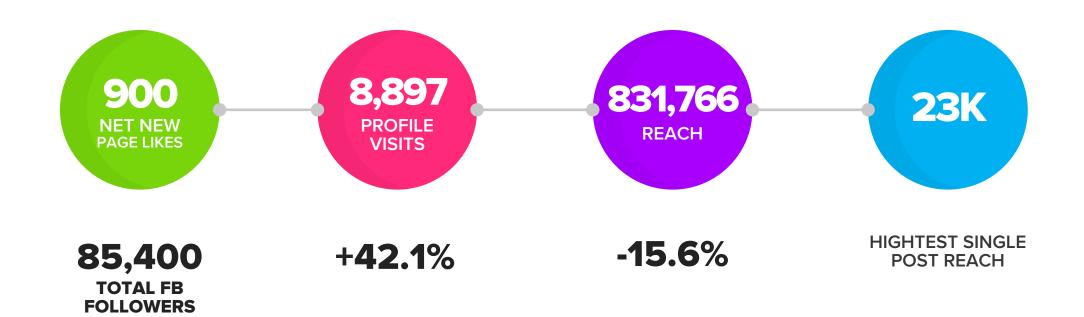
 Moved off GoDaddy to hosted server with protection and maintenance



Combined Social Media Audience Up from 134K Q2

139.8K(14.33%)

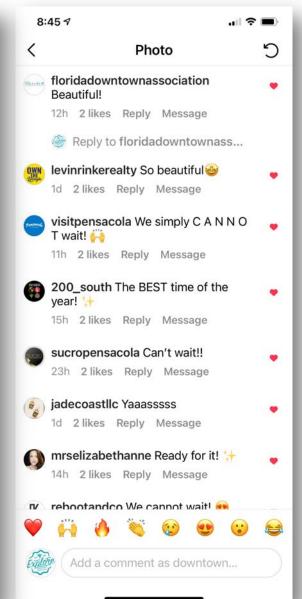
Q3 Facebook Quick Stats



Q3 FB Sample Post

Post



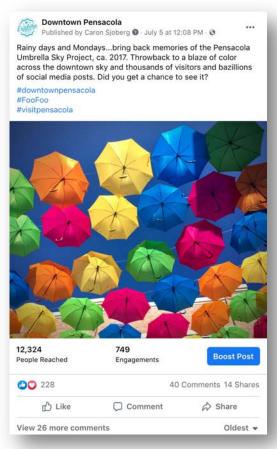


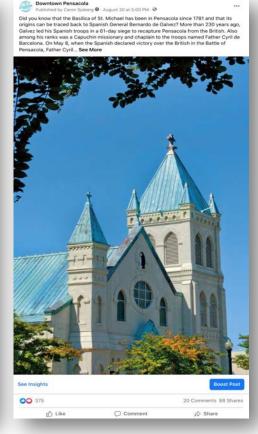
Sample Comments



Post Insights









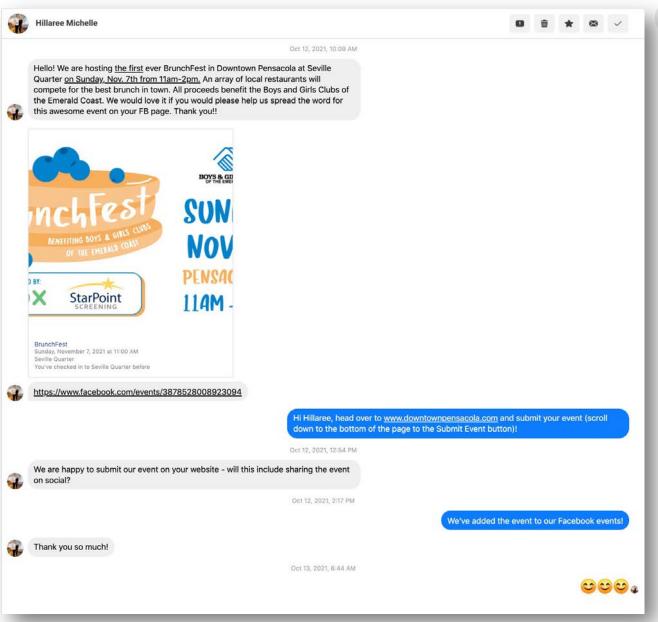




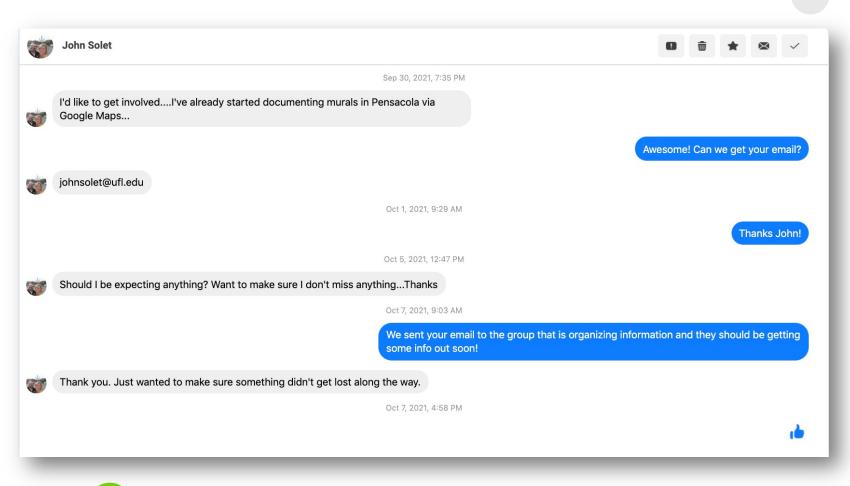
Facebook Messages

Facebook Messenges Dates

21 Total Requests Jul-Sep







Facebook Messages

Dates

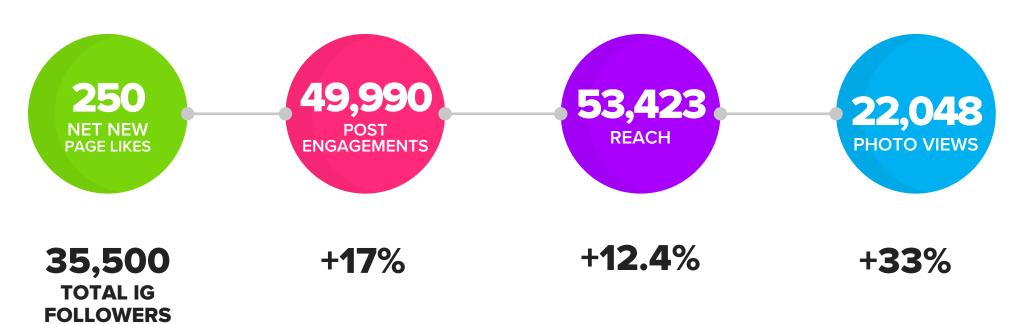
21 Total Requests

Jul-Sep



Q3 Instagram Quick Stats





Instagram Top Posts in Q3 Based on Total Reach

Instagram Interactions

Dates

16,681 Content
Interactions

Jul-Sep





Instagram Top Posts in Q3 Based on Likes

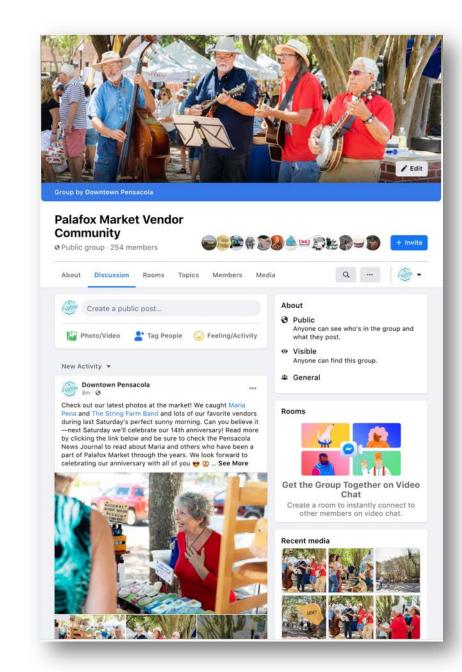
Instagram Likes Dates

15,192 Total Likes Jul-Sep





Palafox Market Facebook Vendor Community





Palafox Market



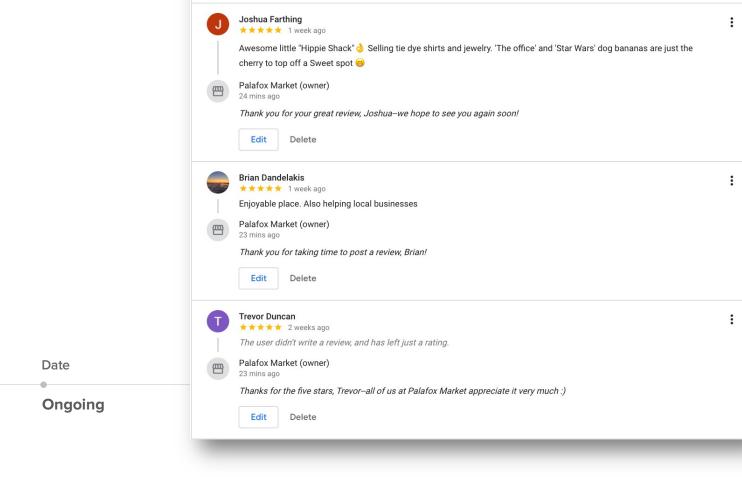
Ideawörks responds to reviews, answers questions and provides information to visitors who leave feedback on Google and TripAdvisor.



Google Reviews

Search Topic

Palafox Market



Shannon Fox

★★★★ 6 days ago

24 mins ago

Edit

Palafox Market (owner)

The user didn't write a review, and has left just a rating.

Thank you for your great review, Shannon!

Delete



Q3 News Releases



News Release
For Immediate Release

Media Contact: Caron Sjoberg, APR, CPRC Ideawörks (850) 434-9095 • carons@ideaworks.co

Costumes, candy, and Spider-Man to transform Palafox Market into 'Halloween Market' Oct. 30

PENSACOLA, Fla. (Sept. 29, 2021) — Children are encouraged to dress in their most outrageous costumes for a special "Halloween Market" edition of the Palafox Market on Saturday, Oct. 30.

Vendor booths will be decorated for the autumn holiday, offering candy to trick-or-treaters. Kids can get their faces painted for awesome Halloween selfie opportunities. Also, candy prizes will be awarded in a costume contest and in a Halloween-themed scavenger hunt.

In addition to the sweet treats, everybody's favorite arachnid superhero, Spider-Man, as well as Disney's Princess Rapunzel, will be mingling with fans.

Palafox Market, coordinated by the Downtown Improvement Board, is staged in Martin Luther King, Jr., Plaza, every Saturday from 9 a.m. to 2 p.m. As many as 8,000 people meander along the plaza's red prick walkway on the busiest of days.

"Our vendors love interacting with their patrons, and Halloween is an exceptional opportunity for that," said Emily Kopas, DIB chief operating officer. "The weather is beautiful this time of year and the produce is abundant, so we think Halloween is a great time for a special celebration at Palafox Market."

from local farmers and bakers to artists and at Palafox Market are grown, created or produced

duce is available according to local farmers'
to be in season at Halloween include locally
greens, radishes, carrots and apples.

cal honey, cut flowers, many different kinds of art loween Market" is a great opportunity to snap up

String Farm bluegrass band near the MLK bust.

fox Market as the best farmer's market in Florida. rds in categories like "Best Farmers Market," Local Produce."

lafox Market laza, Downtown Pensacola

##

Board

(DIB) is a dependent special agency funded by a rires. The district consists of 44 blocks that cola, an area that was proclaimed "Florida's Best in Planning Association's Florida Chapter. The DIB composed of downtown property owners and ch from the Pensacola City Council and Escambia in more about the DIB and all that is going on in insacola.com.

MEDIA ASSISTS

- IN Weekly
- WSRE
- PEP Talk/1620AM
- WEAR-TV

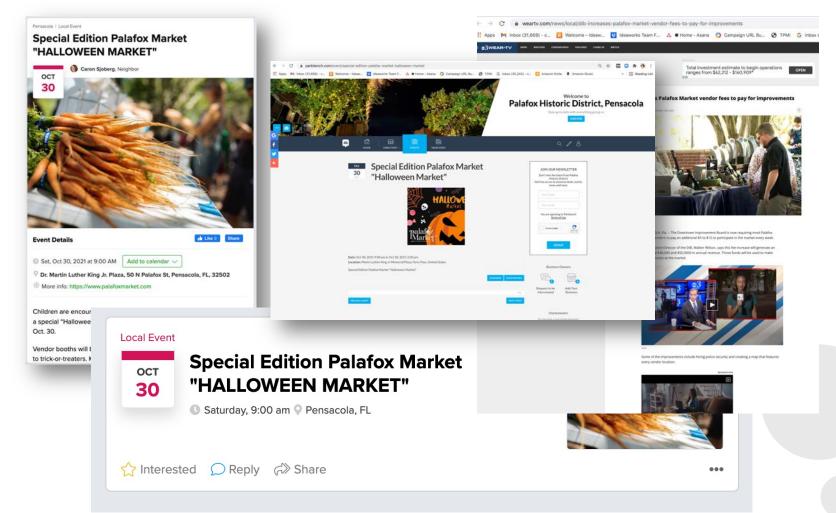
Topic

Date

Palafox Market Halloween Market 09/29/21



Q3 Media Clips



Topic Date

Halloween Market Sept. 2021

Next Quarter

Here's a look at some ongoing and upcoming projects for Q4 2021.



Q4 2021:

- Son et Lumière
- Palafox Market Monthly PR
- Holidays "All I Want"
- First City Lights Festival
- Halloween Market

Thank You

ideawörks

4th QTR 2020

Executive Director Accomplishments:

- Worked on Foo Foo Festival project with Ideaworks and UWF Archology Institute
- Worked with Ideaworks and Nevin Shaffer on securing reinstatement for Palafox Market Trademark. Trademark is in final days of public input and then should be finalized for our use.
- Worked with City and Dog House Deli to mitigate drainage issue in Jefferson St Alley way. City is completing work to fix issue.
- Presented tentative work plan for 2022/2023 to CRA
- Had DIB office work with Public Art initiative to assist bringing walking art tour to Pensacola.
- Met with Caron Sjoberg and David Penniman to discuss bringing Repast Dinner back in Spring of 2022
- Met with Mayor on appointment for open DIB Board Seat.
- Had initial conversations with Visit Pensacola on plan for this year's SunBelt conference and how DIB could help facilitate.
- Participated in 200th Anniversary of Escambia County Committee and Event
- Had Beggs Construction fix issue with trash compactor door.
- Began initial logistic calls for First City Lights Fest and scheduled install of Lights. Also met with Gulf Power reps to secure funding from GP and their contractors.
- Rolled out new Palafox Market Vendor fees and began work to bring immediate improvements like mulch to the park and had the City's Park and Rec team lay down mulch.
- Held initial meetings with Warren Averett to get Audit underway for the 2020/21 fiscal year.
- Coordinated with Gulf Power to move work on Palafox to nights so that retailers are not burdened during the beginning of Holiday shopping